SERVICE REQUEST REGISTRATION

1. Log in to <u>http://www.sofarsolar.com/</u>

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3. Then please create an account.

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4. After entering the data, confirm the account by accessing the email entered during registration .

5. Please select WARRANTY CLAIM

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6. Then select NEW CLAIM-new application

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7. IF THE REQUEST IS GENERATED FROM THE POSITION OF THE INSTALLER PLEASE SELECT 3.

8. IF THE REQUEST IS GENERATED FROM THE POSITION OF THE END CUSTOMER, PLEASE SELECT 1

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9. WHEN COMPLETING, PAY ATTENTION TO THE INFORMATION ABOUT THE SUPPLIER OF THE DEFECTIVE INVERTER AND ENTER IT.

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10. AFTER COMPLETING ALL THE DATA, APPROVE THE APPLICATION - SAVE CHANGES

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11. AFTER APPROVING THE APPLICATION, AN " ADDITIONAL MESSAGE" BOX WILL APPEAR.

This is additional information regarding the application if any , this is the place to enter it.

NOTES:

If you do not have some information when completing the application, please enter the number 1 in the box.